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Florida Attorney General's Office News Release

Claims Process Announced to Aide Homeowners



TALLAHASSEE, Fla.—Attorney General Ashley Moody today announced a claims process is now in place for eligible homeowners who purchased PulteGroup, Inc. built homes. The claims process is part of a multimillion-dollar settlement the Florida Attorney General's Office reached with the homebuilder following an investigation into the company's failure to disclose certain construction defects in homes built by the company.

Attorney General Ashley Moody said, "Home repairs can be daunting and expensive. Many homeowners in this case paid out-of-pocket for repairs that should have been covered under warranty. Thankfully, we secured a multimillion-dollar settlement to help repay homeowners and repair ongoing issues with faulty construction."

The Florida Attorney General's Office investigated whether, among other things, Pulte's failure to disclose certain defects violated the Florida Deceptive and Unfair Trade Practices Act. Homeowners complained that the company and its subsidiaries failed to make certain disclosures to home buyers regarding the construction of some of its homes. The agreement ensures that Pulte will repair homes that meet certain criteria. Under the settlement, Pulte paid $4.7 million in restitution to pay the out-of-pocket expenses incurred by current and former homeowners.

To make a repair claim under this agreement, homeowners can submit claims to Pulte for evaluation for repairs by:

· Emailing Pulte at FLStuccoSettlement@Pulte.com;

· Calling Pulte to obtain a written mail-in claim form at 1(844) 947-4234; or
· If unable to complete a claim form by email or in writing, by calling the above phone number for assistance in making a claim.

To apply for reimbursement of out-of-pocket expenses, homeowners may contact the settlement claims administrator, A.B. Data, Ltd., at 1(800) 232-3154 to obtain a claim form. Homeowners may also download and submit claim forms with the required documentation online here.

To view the consent decree and final judgment, click here.

To view the complaint, click here.

To view frequently asked questions, click here.