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Contact Kylie Mason

Phone 850-245-0150

OFFICE OF THE ATTORNEY GENERAL STATE OF FLORIDA

Florida Attorney General's Office News Release

Reminder for Tech Support Scam Victims of Deadline to File Claims

TALLAHASSEE, Fla.—Attorney General Ashley Moody today is reminding thousands of tech support scam victims that millions of dollars in restitution are available. Following action taken by the Attorney General's Office that shut down several companies operating tech support scams, a multimillion-dollar claims fund is in place with more than $7 million available for eligible victims. The deadline to file a claim is Dec. 17.

Attorney General Ashley Moody said, "These tech support scams have stolen time, money and a sense of security from victims. If you are a victim of these scams, please check out our claims process and if you meet the eligibility requirements, make a claim for a refund. Don't leave potential money on the table—visit FloridaAGReimbursement.com today."

The claims fund is the result of action taken by the Attorney General's Office to shut down several companies operating tech support scams that used Banc of America Merchant Services for payment processing. Through an agreement with Banc of America, $7.2 million is now available for eligible victims who make timely claims.

The Attorney General's widespread investigation included the following companies: Complete Fix, Compusafe, JSA Sales, GoReadyCalls Marketing, My Direct Customer Care, My Direct Tech, PC Tech Pros, Project Net 123, Protectnet Solutions, Safenet Solutions, Secure IT Digital Solutions, Telcom Experts, US Software Experts, US Software Pros, Webguard 123 and Wizard Tech Solutions.

For more information about the claims process, visit FloridaAGReimbursement.com.

Eligible victims are encouraged to submit claims as soon as possible. The deadline to file a claim and any supporting documentation is Dec. 17.

For more information on avoiding tech support scams, click here.

Attorney General Moody issued a Consumer Alert to inform the public that restitution is available for eligible tech support scam victims. To read the Consumer Alert, click here.

To report a suspected scam, file a complaint by calling the Attorney General's Office at 1(866) 9NO-SCAM or visit MyFloridaLegal.com.